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NETWORKING ESSENTIALS

A CompTIA® Network+ N10-008 Textbook

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JEFFREY S. BEASLEY
PIYASAT NILKAEW

NETWORKING ESSENTIALS: SIXTH EDITION
A COMPTIA NETWORK+ N10-008 TEXTBOOK

INSTRUCTOR EDITION

JEFFREY S. BEASLEY AND PIYASAT NILKAEW

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DEDICATIONS

This book is dedicated to my family: Kim, Damon/Heather, and Dana/Sam. —Jeff Beasley

This book is dedicated to my family: Boonsong, Pariya, June, Ariya, and Atisat. —Piyasat Nilkaew

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—Jeffrey S. Beasley and Piyasat Nilkaew

WE WANT TO HEAR FROM YOU!

As the reader of this book, *you* are our most important critic and commentator. We value your opinion and want to know what we're doing right, what we could do better, what areas you'd like to see us publish in, and any other words of wisdom you're willing to pass our way.

We welcome your comments. You can email or write to let us know what you did or didn't like about this book—as well as what we can do to make our books better.

Please note that we cannot help you with technical problems related to the topic of this book.

When you write, please be sure to include this book's title and author as well as your name and email address. We will carefully review your comments and share them with the authors and editors who worked on the book.

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INTRODUCTION

This book provides a look at computer networking from the point of view of a network administrator. It guides readers from an entry-level knowledge of computer networks to advanced concepts related to Ethernet networks; router configuration; TCP/IP networks; routing protocols; local, campus, and wide area network configuration; network security; wireless networking; optical networks; voice over IP; network servers; and Linux networking. After reading the entire text, you will have gained a solid knowledge base in computer networks.

In our years of teaching, we have observed that technology students prefer to learn "how to swim" after they have gotten wet and taken in a little water. Then they are ready for more challenges. In this book, we therefore show you the technology, how it is used, and why, and you can take the applications of the technology to the next level. Allowing you to experiment with the technology helps you develop a greater understanding.

ORGANIZATION OF THE TEXT

This book has been thoroughly updated to reflect the latest version of the CompTIA Network+ exam. *Networking Essentials,* sixth edition, is a practical, up-to-date, and hands-on guide to the basics of networking. Written from the viewpoint of the network administrator, it requires absolutely no previous experience with either network concepts or day-to-day network management. Throughout the text, you will gain an appreciation of how basic computer networks and related hardware are interconnected to form a network. You will come to understand the concepts of twisted-pair cable, fiber optics, LANs interconnection, TCP/IP configuration, subnet masking, basic router configuration, switch configuration and management, wireless networking, and network security.

The textbook's companion website contains laboratory exercises, the Net-Challenge software, Wireshark captures, and the Network+ terminology quizzes.

Key Pedagogical Features

- The *Chapter Outline, Network+ Objectives, Key Terms,* and *Introduction* at the beginning of each chapter clearly outline specific goals for you, the reader. Figure I-1 shows an example of these features.

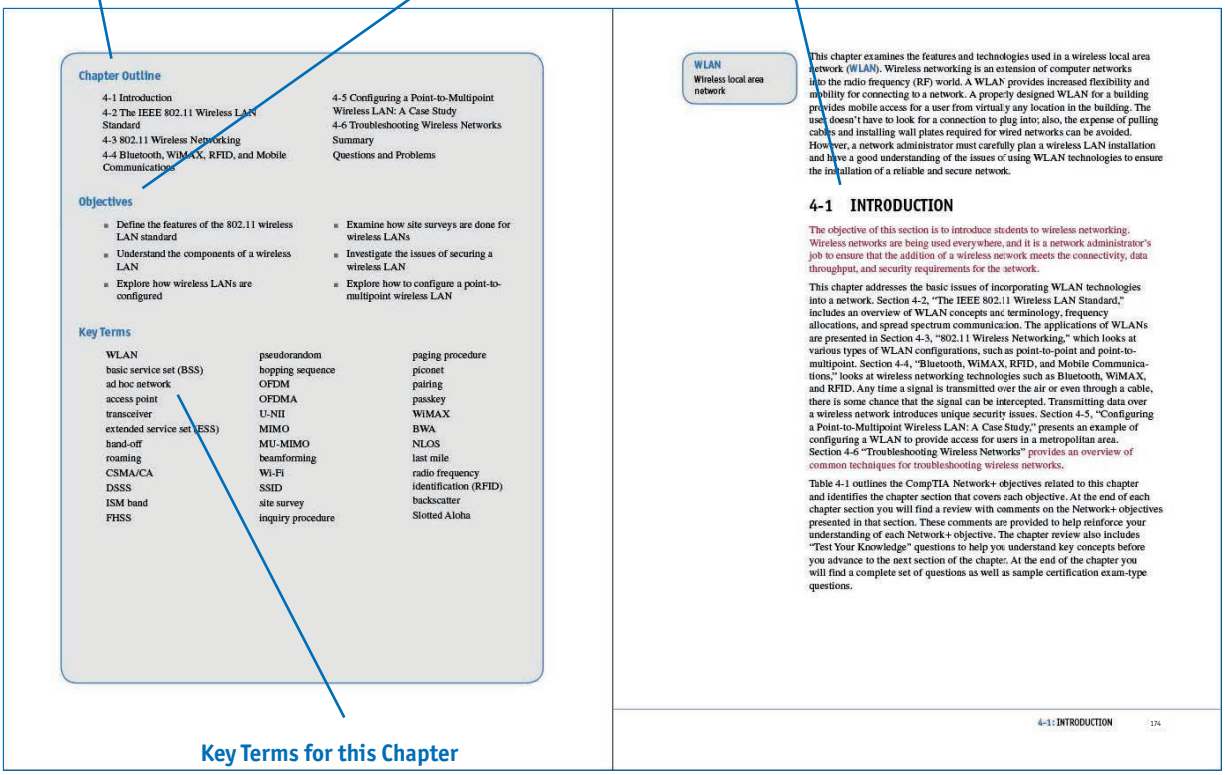


FIGURE I-1

- The *Net-Challenge software* provides simulated hands-on experience configuring routers and switches. Exercises provided in the text (see Figure I-2) and companion website challenge you to undertake certain router/network configuration tasks. These challenges help you check your ability to enter basic networking commands and to set up router functions, such as configuring the interface (Ethernet and serial) and routing protocols (for example, RIP, static). The software has the look and feel of actually being connected to a router's console port.

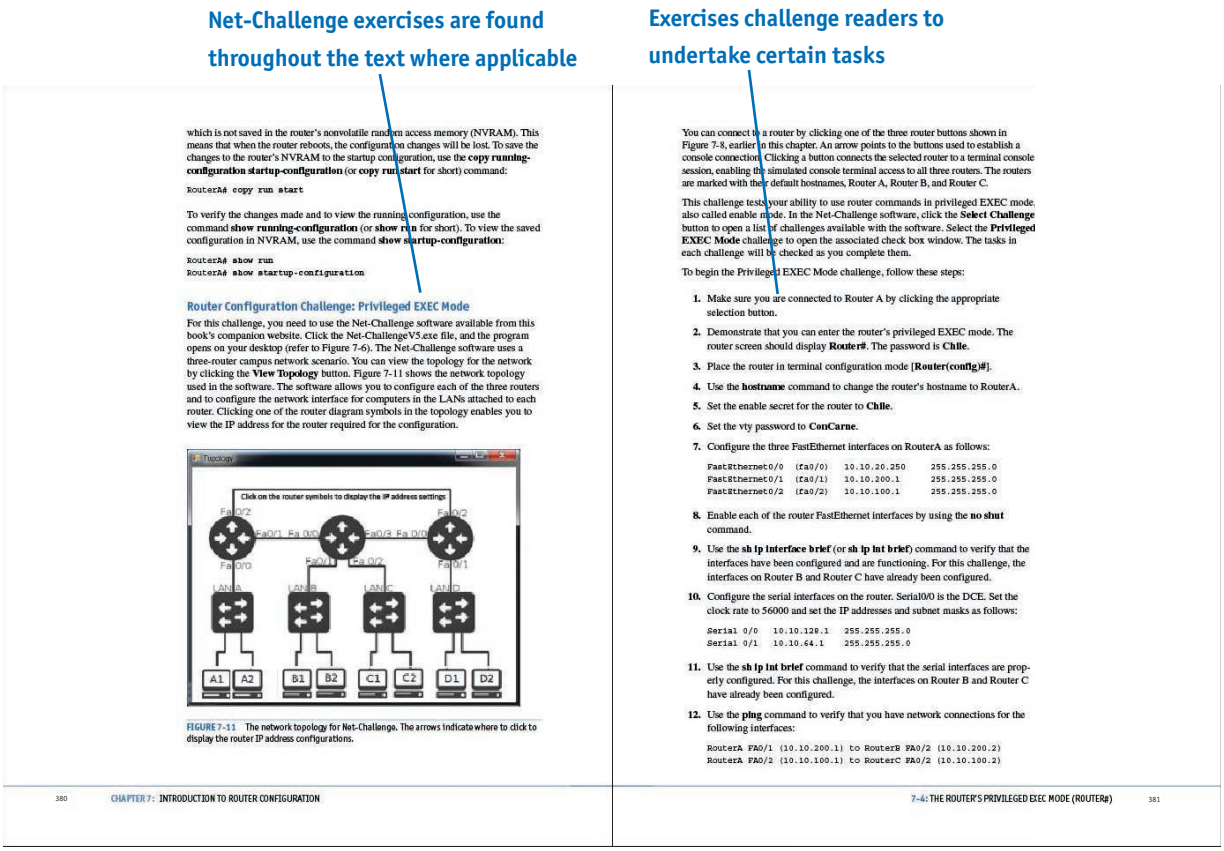
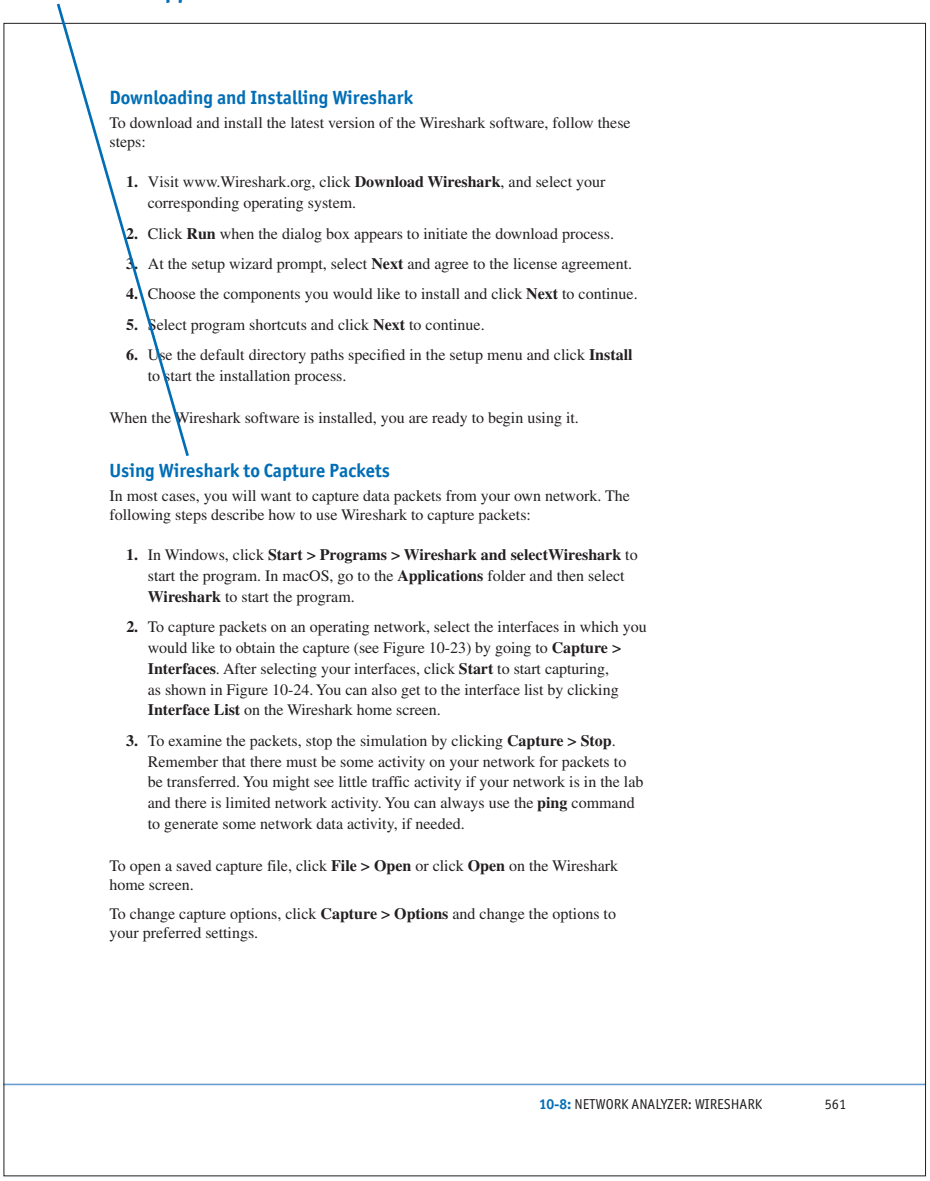


FIGURE I-2

- The textbook features and introduces how to use the *Wireshark network protocol analyzer.* Examples of using the software to analyze data traffic are included throughout the text. *Numerous worked-out examples* are included in every chapter to reinforce key concepts and aid in subject mastery, as shown in Figure I-3.

Examples using the Wireshark protocol analyzer are included throughout the text where applicable



Downloading and Installing Wireshark

To download and install the latest version of the Wireshark software, follow these steps:

1. Visit www.Wireshark.org, click **Download Wireshark**, and select your corresponding operating system.
2. Click **Run** when the dialog box appears to initiate the download process.
3. At the setup wizard prompt, select **Next** and agree to the license agreement.
4. Choose the components you would like to install and click **Next** to continue.
5. Select program shortcuts and click **Next** to continue.
6. Use the default directory paths specified in the setup menu and click **Install** to start the installation process.

When the Wireshark software is installed, you are ready to begin using it.

Using Wireshark to Capture Packets

In most cases, you will want to capture data packets from your own network. The following steps describe how to use Wireshark to capture packets:

1. In Windows, click **Start > Programs > Wireshark and selectWireshark** to start the program. In macOS, go to the **Applications** folder and then select **Wireshark** to start the program.
2. To capture packets on an operating network, select the interfaces in which you would like to obtain the capture (see Figure 10-23) by going to **Capture > Interfaces**. After selecting your interfaces, click **Start** to start capturing, as shown in Figure 10-24. You can also get to the interface list by clicking **Interface List** on the Wireshark home screen.
3. To examine the packets, stop the simulation by clicking **Capture > Stop**. Remember that there must be some activity on your network for packets to be transferred. You might see little traffic activity if your network is in the lab and there is limited network activity. You can always use the **ping** command to generate some network data activity, if needed.

To open a saved capture file, click **File > Open** or click **Open** on the Wireshark home screen.

To change capture options, click **Capture > Options** and change the options to your preferred settings.

FIGURE I-3

- *Key Terms* and their definitions are highlighted in the margins to foster inquisitiveness and ensure retention. Illustrations and photos are used throughout to aid in understanding the concepts discussed (see Figure I-4).

Key terms are highlighted in the text and defined in the margin

Extended Service Set (ESS)
A network with multiple access points to extend user mobility

Hand-off
The process in which a user's computer establishes an association with another access point

Roaming
The term used to describe a user's ability to maintain network connectivity while moving through the workplace

CSMA/CA
Carrier sense multiple access with collision avoidance

The users (clients) in the wireless LAN can communicate with other members of the network as long as a link is established with the access point. For example, data traffic from PC-A to PC-E first passes through the access point and then to PC-E in the wired LAN.

The problem with a basic service set is that mobile users can travel outside the radio range of a station's wireless link if there is only one access point. One solution is to add multiple access points to the network. Multiple access points extend the range of mobility of a wireless client in the LAN. This arrangement is called an **extended service set (ESS)**. In the example of an ESS in Figure 4-3, the mobile computer establishes an authorized connection with the access point that has the strongest signal level (for example, AP-1). As the user moves, the strength of the signal from AP-1 decreases. At some point, the signal strength from AP-2 exceeds that from AP-1, and the wireless bridge establishes a new connection with AP-2. This is called a **hand-off**. The hand-off is an automatic process for the wireless client adapter in 802.11, and the term used to describe this is **roaming**.

Network access in 802.11 uses a technique called carrier sense multiple access with collision avoidance (CSMA/CA). In **CSMA/CA**, the client station listens for other users of the wireless network. If the channel is quiet (that is, no data transmission is occurring), the client station can transmit. If the channel is busy, the station(s) must wait until transmission stops. Each client station uses a unique random back-off time. This technique prevents client stations from trying to gain access to the wireless channel as soon as it becomes quiet. Currently four physical layer technologies are being used in 802.11 wireless networking: direct-sequence spread spectrum (DSSS), frequency-hopping spread spectrum (FHSS), infrared, and orthogonal frequency-division multiplexing (OFDM). DSSS is used in 802.11b/g/n wireless networks, and OFDM is used in 802.11a, 802.11g, 802.11n, 802.11ac, and 802.11ax.

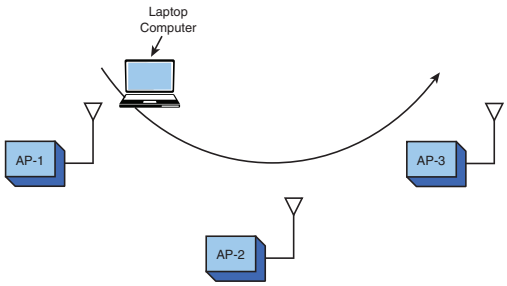


FIGURE 4-3 An example of an extended service set used for increased user mobility.

FIGURE I-4

- A *Summary, Questions and Problems, Critical Thinking*, and *Certification Questions* are provided at the end of each chapter, as shown in Figure I-5

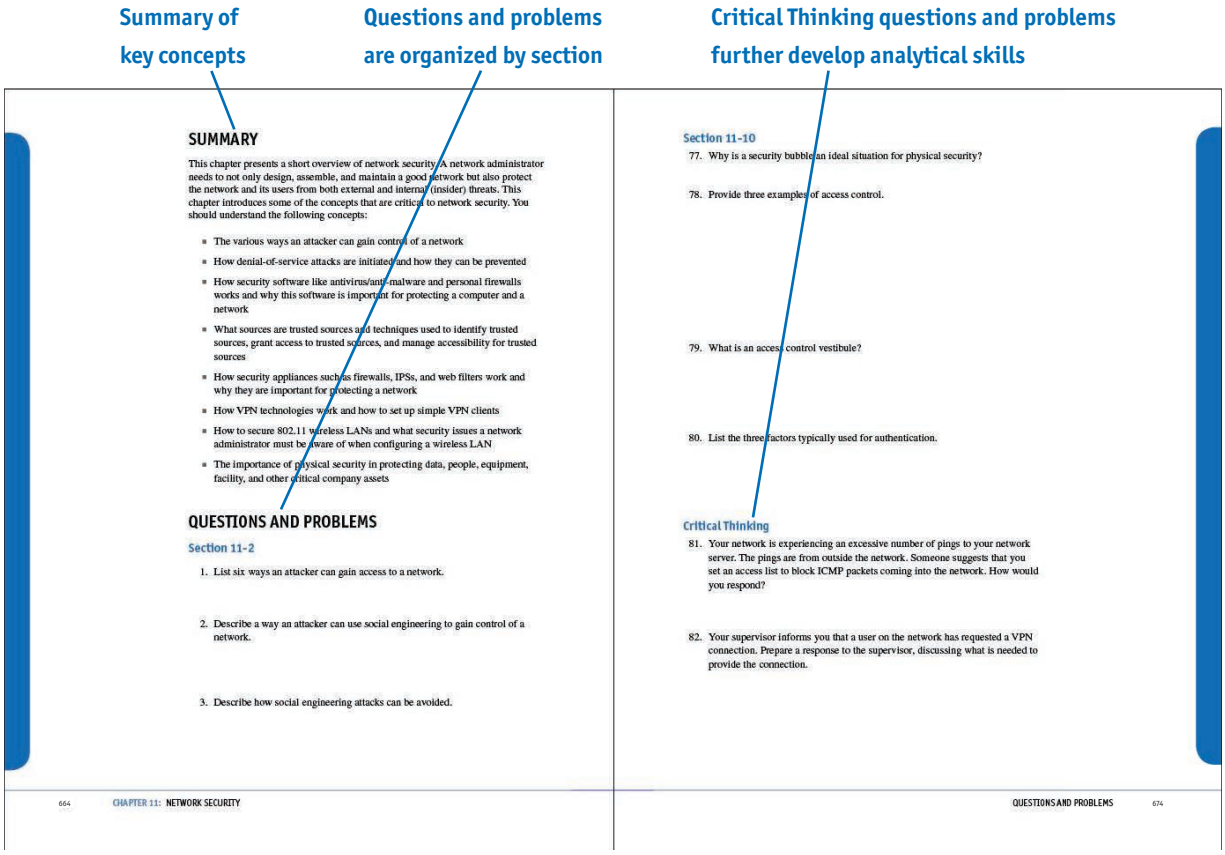


FIGURE I-5

- An extensive *Glossary* at the end of the book offers quick, accessible definitions to key terms and acronyms, and this book also includes an exhaustive *Index* (see Figure I-6).

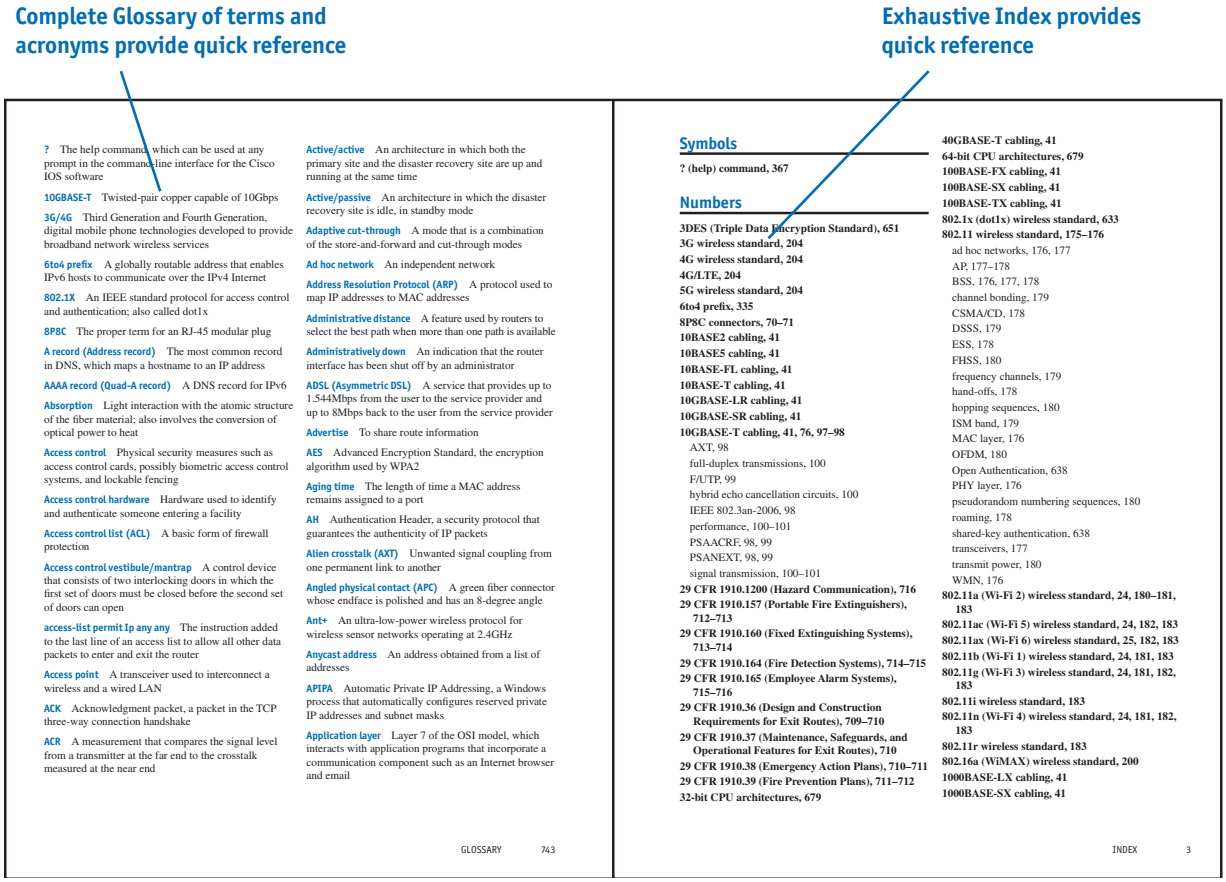


FIGURE I-6

Companion Website

The companion website includes the captured data packets used throughout the book. It also includes the NetChallenge software, which was developed specifically for this text. The companion website also includes chapter-based quiz modules for you to test your knowledge and all of the key terms in an online flash card application. Finally, you can access your 10% off Network+ exam voucher from the companion website.

CHAPTER 1

Introduction to Computer Networks

Chapter Outline

Objectives

- Explain the various LAN topologies
- Define the function of a networking protocol
- Describe CSMA/CD for the Ethernet protocol
- Describe the structure of an Ethernet frame
- Define the function of a network interface card
- Describe the purpose of a MAC address on a networking device
- Discuss how to determine the MAC address for a computer
- Discuss the fundamentals of IP addressing
- Discuss the issues involved in configuring a home network
- Discuss the issues involved in assembling an office LAN

Key Terms

local area network (LAN)
protocol
topology
Token Ring network
Token passing
IEEE
deterministic
Token Ring hub
bus topology
star topology
hub
multiport repeater
broadcast
switch
port
mesh topology
OSI model
physical layer
data link layer
network layer
transport layer
session layer
presentation layer
application layer
CSMA/CD
frame
network interface card (NIC)
MAC address
organizationally unique identifier (OUI)
Ethernet address, physical address, hardware address, or adapter address
ipconfig /all
IANA
IP address
network number
host number
host address
ISP
private addresses
intranet
IP internetwork
TCP/IP
wired network
wireless network
Wi-Fi Alliance
wireless router
range extender
hotspot
service set identifier (SSID)
firewall protection
stateful packet inspection (SPI)
virtual private network (VPN)
network address translation (NAT)

Key Terms continued

overloading
port address translation (PAT)
port forwarding (or port mapping)
CAT6 (Category 6)
RJ-45
Mbps
numerics
crossover
straight-through
uplink port
link light
link integrity test
link pulses
client
peer
peer-to-peer network
client/server network
ping
ICMP
ipconfig

1-1 INTRODUCTION

Each day, computer users use their computers for browsing the Internet, sending and retrieving email, scheduling meetings, sharing files, preparing reports, exchanging images, downloading music, and checking the current prices of auction items. A network connects computers with the goal of sharing their resources. The networks around the world that are connected together form the Internet. Networking requires that computers be able to access multiple networks and share their resources. This chapter looks at the various types of computer networks that are in use today.

This book introduces the essentials involved in implementing modern computer networks, stepping you through the various modern networking technologies. The accompanying textbook web link takes you to the Net-Challenge simulator software developed specifically for this text. This software gives you invaluable insight into the inner workings of computer networking and the experience of configuring routers and switches for use in computer networks.

The ease of connecting to the Internet and the dramatic decrease in the cost of computer systems have led to an explosion in the use of computer systems. Organizations such as corporations, colleges, and government agencies have acquired large numbers of single-user computer systems. Such systems might be dedicated to word processing, scientific computation, or process control, or they might be general-purpose computers that perform many tasks. Interconnection of locally distributed computer networks enables users to exchange information (data) with other network members. It also makes possible resource sharing, enabling many to access expensive equipment such as file servers and high-quality graphics printers as well as more powerful computers for tasks too complicated for the local computer to process.

The networks in use today can be generally categorized based on their geographic span:

- **Personal area network (PAN):** A PAN is the smallest type of network and has a limited span, interconnecting personal devices such as those that are Bluetooth enabled.

- **Local area network (LAN):** A LAN is a network commonly used to interconnect and share computer resources inside a building or multiple buildings in a limited area.
- **Campus area network (CAN):** A CAN—often called simple an *enterprise network*—spans multiple buildings in a campus environment such as a university or another large organization.
- **Metropolitan area network (MAN):** A MAN spans multiple buildings in a city area.
- **Wide area network (WAN):** A WAN is much larger than the other network types and can span many areas, such as cities, states, or countries.

Local Area Network (LAN)
A network of users that share computer resources in a limited area

Table 1-1 outlines the CompTIA Network+ objectives related to this chapter and identifies the chapter section that covers each objective. At the end of each chapter section you will find a review with comments on the Network+ objectives presented in that section. These comments are provided to help reinforce your understanding of each Network+ objective. The chapter review also includes "Test Your Knowledge" questions to help you understand key concepts before you advance to the next section of the chapter. At the end of the chapter you will find a complete set of questions as well as sample certification exam-type questions.

TABLE 1-1 **Chapter 1 CompTIA Network+ Objectives**

Domain/Objective Number	Domain/Objective Description	Section(s) Where Objective Is Covered
1.0	**Networking Fundamentals**	
1.1	Compare and contrast the Open Systems Interconnection (OSI) model layers and encapsulation concepts.	1-3, 1-4
1.2	Explain the characteristics of network topologies and network types.	1-2, 1-5, 1-7
1.3	Summarize the types of cables and connectors and explain which is the appropriate type for a solution.	1-6
1.4	Given a scenario, configure a subnet and use appropriate IP addressing schemes.	1-4, 1-5
1.5	Explain common ports and protocols, their application, and encrypted alternatives.	1-3, 1-7
1.6	Explain the use and purpose of network services.	1-5, 1-7
1.7	Explain basic corporate and datacenter network architecture.	1-3
1.8	Summarize cloud concepts and connectivity options	1-4, 1-5, 1-6
2.0	**Network Implementations**	
2.1	Compare and contrast various devices, their features, and their appropriate placement on the network.	1-2, 1-4, 1-5, 1-6
2.2	Compare and contrast routing technologies and bandwidth management concepts.	1-5

Domain/Objective Number	Domain/Objective Description	Section(s) Where Objective Is Covered
2.3	Given a scenario, configure and deploy common Ethernet switching features.	1-3, 1-4, 1-5, 1-6
2.4	Given a scenario, install and configure the appropriate wireless standards and technologies.	1-5
3.0	**Network Operations**	
3.1	Given a scenario, use the appropriate statistics and sensors to ensure network availability.	1-3, 1-4, 1-5
3.3	Explain high availability and disaster recovery concepts and summarize which is the best solution.	1-5, 1-6
4.0	**Network Security**	
4.3	Given a scenario, apply network hardening techniques.	1-5
4.5	Explain the importance of physical security.	1-6
5.0	**Network Troubleshooting**	
5.2	Given a scenario, troubleshoot common cable connectivity issues and select the appropriate tools.	1-5, 1-6
5.3	Given a scenario, use the appropriate network software tools and commands.	1-3, 1-4, 1-5, 1-7
5.4	Given a scenario, troubleshoot common wireless connectivity issues.	1-5, 1-6

1-2 NETWORK TOPOLOGIES

This chapter presents the networking topologies commonly used in computer networks today. It is important for students to understand the structure of the star topology. Students should also understand the Token Ring and bus topologies even though they are seldom used today.

Protocol
A set of rules established for users to exchange information

Topology
The architecture of a network

Token Ring Network
A network topology configured in a logical ring that complements the token passing protocol

A LAN is defined in terms of the **protocol** and the **topology** used for accessing the network. The networking protocol is the set of rules established for users to exchange information. The topology is the network architecture used to interconnect the networking equipment. The most common architectures for LANs are the point-to-point, ring, bus, and star/hub-and-spoke architectures, as illustrated in Figure 1-1.

The simplest network topology is a point-to-point architecture, where two computers are connected directly together. In this topology, communication flows only between the two computers. Figure 1-2 shows an example of a LAN configured using the ring topology. This topology is predominantly used by **Token Ring networks**, in which a token (indicated with the letter T in the network diagram) is placed in the data channel and circulates around the ring (hence the

name *Token Ring*). If a user wants to transmit, the computer waits until it has control of the token. This technique, called **token passing**, is based on the IEEE 802.5 Token Ring Network standard. (**IEEE** is the Institute of Electrical and Electronics Engineers.) A Token Ring network is a **deterministic** network, which means each station connected to the network is ensured access for transmission of its messages at regular or fixed time intervals.

Token Passing
A technique in which an electrical token circulates around a network, and control of the token enables the user to gain access to the network

IEEE
Institute of Electrical and Electronics Engineers, one of the major standards-setting bodies for technological development

Deterministic
A type of network in which access to the network is provided at fixed time intervals

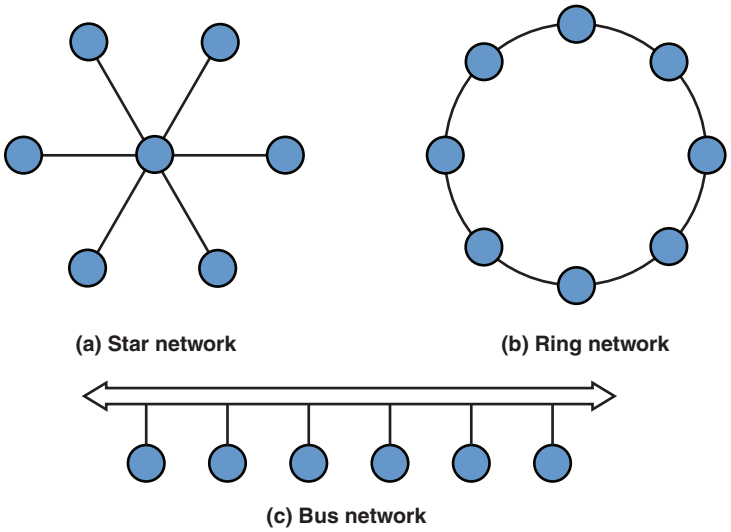


FIGURE 1-1 Network topologies. (From *Modern Electronic Communication* 9/e, by G. M. Miller & J. S. Beasley, © 2008 Pearson Education, Inc. Upper Saddle River, NJ.)

One disadvantage of the Token Ring topology is that if an error changes the token pattern, the token may stop circulating. In addition, ring networks rely on each system to relay the data to the next user. A failed station can cause data traffic to cease. Token Ring networks also have disadvantages in terms of troubleshooting and maintenance. In order to remove a device from a Token Ring network or add a device to the network, the Token Ring path must be temporarily broken (that is, the path must be interrupted). This results in downtime for the network. One way to fix this issue is by attaching all the computers to a central **Token Ring hub**, which is a device that manages the passing of the token rather than relying on individual computers to pass it, thereby improving the reliability of the network.

Token Ring Hub
A hub that manages the passing of the token in a Token Ring network

It is important to note that Token Ring has been replaced by Ethernet technology in almost all modern computer networks.

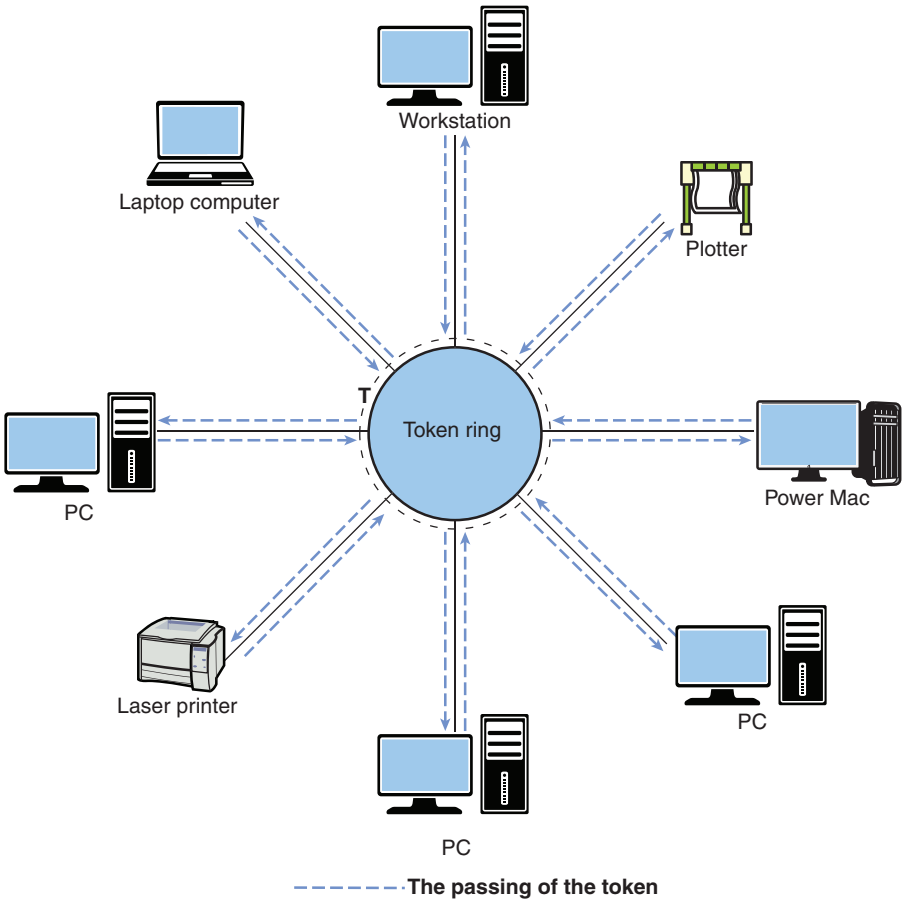


FIGURE 1-2 The Token Ring network topology.

Bus Topology
A system in which the computers share the media (coaxial cable) for data transmission

Figure 1-3 illustrates a **bus topology**, in which the computers share the media (coaxial cable) for data transmission. In this topology, a coaxial cable (called *ThinNet*) is looped through each networking device to facilitate data transfer.

In a bus topology, all LAN data traffic is carried over a common coaxial cable link. In Figure 1-3, for example, if computer 1 is printing a large file, the line of communications is between computer 1 and the printer. However, in a bus system, all networking devices can see computer 1's data traffic to the printer, and the other devices have to wait for pauses in transmission or until transmission is complete before they can initiate their own transmissions. If more than one computer's data is placed on the network at the same time, the data is corrupted and has to be retransmitted. This means that the use of a shared coaxial cable in a bus topology prevents data transmission from being very bandwidth efficient. This is one reason—but not the only reason—bus topologies are seldom used in modern computer networks.

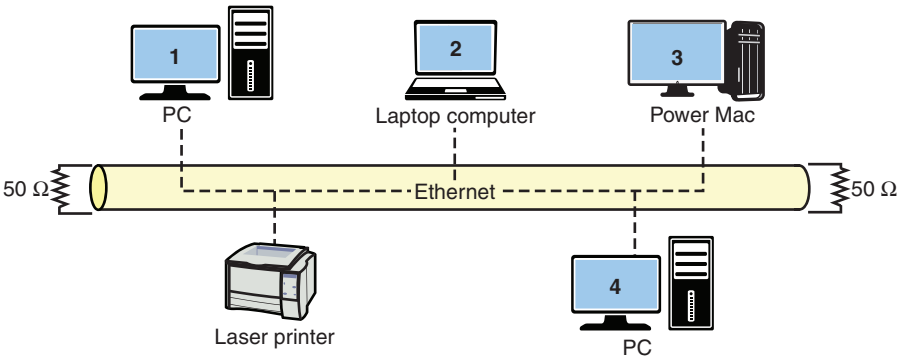


FIGURE 1-3 The bus topology.

The **star topology** (also called hub-and-spoke topology), illustrated in Figure 1-4, is the most common networking topology in today's LANs. Twisted-pair cables with modular plugs are used to connect the computers and other networking devices (see Chapter 2, "Physical Layer Cabling: Twisted-Pair"). At the center of a star network is either a switch or a hub that connects the network devices and facilitates the transfer of data. For example, if computer 1 in Figure 1-4 wants to send data to the network laser printer, the hub or switch provides the network connection. If a hub is used, computer 1's data is sent to the **hub**, which then forwards it to the printer. However, a hub is a **multiport repeater**, which means the data it receives is **broadcast** and seen by all devices connected to its ports. Therefore, the hub broadcasts computer 1's data traffic to all networking devices that are interconnected in the star network. Figure 1-4 shows this data traffic path as solid black arrowed lines going to all networking devices. Much as with the bus topology, all data traffic on the LAN is being seen by all computers. Because a hub broadcasts all data traffic to the devices connected to its network ports, this device is of limited use in a large network.

To minimize unnecessary data traffic and isolate sections of a network, you can use a **switch** at the center of a star network, as shown in Figure 1-4. Each networking device, such as a computer, has a hardware or physical address. (This concept is fully detailed in Section 1-4, "The Ethernet LAN.") A switch stores the hardware or physical address for each device connected to its ports. The storage of the address enables the switch to directly connect two communicating devices without broadcasting the data to all devices connected to its **ports**.

Star Topology
The most common networking topology in today's LANs, where all networking devices connect to a central switch or hub

Hub
A device that broadcasts the data it receives to all devices connected to its ports

Multiport Repeater
Another name for a hub

Broadcast
Transmission of data by a hub to all devices connected to its ports

Switch
A device that forwards a frame it receives directly out the port associated with its destination address

Port
A physical input/output interface to networking hardware